

# Privacy Policy

Last updated: 1 September 2025

**Best Foods LDN Ltd** trading as **Burger Mate** (“we”, “us”, “our”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website <https://burgermate.co.uk/> or interact with us in person, online, or via other channels.

## 1. Who We Are

Company Name: Best Foods LDN Ltd

Trading Name: Burger Mate

Company Number: 16338743

Registered Address: Unit 1 Watling Gate, 297–303 Edgware Road, London, England, NW9 6NB

Website: <https://burgermate.co.uk>

Email: [contact@burgermate.com](mailto:contact@burgermate.com)

Telephone: 01274 589589

## 2. Information We Collect

We may collect and process information such as your name, contact details, address, payment details (processed securely), feedback, and employment information (if you apply for a job with us). Automatically, we collect IP address, browser data, and cookie information. We may also receive data from delivery partners like Uber Eats, Just Eat, and payment processors.

## 3. How We Use Your Information

To process and deliver orders, manage payments, respond to enquiries, improve services, send marketing updates (with consent), and comply with legal obligations.

## 4. Lawful Basis for Processing

We process data under one or more lawful bases: Contract, Consent, Legal Obligation, and Legitimate Interest.

## 5. Marketing and Communication

Marketing communications are sent only with consent or where you have an existing customer relationship. You can unsubscribe at any time via [contact@burgermate.com](mailto:contact@burgermate.com).

## 6. Sharing Your Information

We do not sell your data. We may share limited information with delivery, payment, and IT partners under strict confidentiality agreements.

## **7. Data Retention**

Customer data is retained up to 6 years for accounting purposes; marketing data until consent withdrawal; and job applications up to 12 months.

## **8. Your Rights**

You have rights to access, rectify, erase, restrict, and object to processing. Contact [contact@burgermate.com](mailto:contact@burgermate.com) to exercise these rights.

## **9. Data Security**

We implement appropriate technical and organisational measures to protect your data from unauthorised access or loss.

## **10. Cookies**

Our website uses cookies to enhance experience and analyse traffic. See our Cookie Policy for more details.

## **11. International Transfers**

Some service providers may process data outside the UK/EEA with adequate safeguards in place.

## **12. Changes to This Policy**

We may update this policy periodically. Changes will be posted with a revised date.

## **13. Contact Us**

Data Protection Officer (DPO)  
Best Foods LDN Ltd t/a Burger Mate  
Unit 1 Watling Gate, 297–303 Edgware Road, London, England, NW9 6NB  
■ 01274 589589  
■ [contact@burgermate.com](mailto:contact@burgermate.com)  
■ <https://burgermate.co.uk>

If unsatisfied, contact the Information Commissioner's Office (ICO) via <https://ico.org.uk> or 0303 123 1113.